

57-59 Bath Road Reading RG30 2BA

14th June 2023

Dear Patient

I'm writing to let you know that from 1 July the GP services at Broad Street Health Centre (BSHC) will be provided by Milman Road and Kennet Surgery (MRK) who are taking over the running of the surgery from the HCRG Care Group. Your medical history will automatically transfer to MRK so you do not need to do anything unless you want to register with a new GP surgery. If you do want to register elsewhere you can use the Find a GP service on www.nhs.uk to look for another surgery. Once you have chosen, you will need to either fill in a registration form on the surgery's website, pick up a form at the surgery or download a Family doctor services registration form (GMS1) from GOV.UK, fill it in and hand it to the surgery.

MRK is a well-established local GP practice in Reading with surgery sites in Whitley, Christchurch Road and Cholmeley Road. MRK is committed to providing high quality care which meets the needs of the diverse communities we serve. Dr Bubbu Thava and Dr Rabinder Mittal will be the GP Partners at the Broad Street Health Centre and they are looking forward to working with the team there to continue providing a high standard of healthcare services to the registered patients.

Please note that HCRG Care Group will still be running the Urgent Care Centre which is based in the same unit in the Broad Street Mall.

HCRG Care Group would like to take this opportunity to thank you for your support of the surgery and wish you well for the future

If you have any questions about this new arrangement, please contact PALS Tel: 0118 982 2720 or email bobicb-bw.palscomplaints@nhs.net

Yours sincerely

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Helen Clark

Head of Primary Care, Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board