



Prescriptions & Test Results

You can request your repeat medication in the following ways:

- Online (NHS App, website, email)
- In person at Reception
- Through your pharmacy

Allow 72 hours for processing.

Test Results

If you have any questions about your results, please contact us.

Call 0118 902 8300 (Option 2)
Mon–Fri: 10:00 AM – 1:00 PM

If any follow-up is needed after your tests, we'll be in touch. Please make sure we have your up-to-date contact details and your permission to contact you by phone, text, or email

We are delighted to welcome you
to Broad Street Health Centre!

Contact



103-105 Broad Street Mall,
Reading RG1 7QA

broadstreethealthcentre.co.uk

0118 902 8300



BROAD STREET HEALTH CENTRE

“To represent Primary Care with a unified voice to create a stable foundation from which to develop new integrated services to enhance the experience for patients and Healthcare Team Members”.



Welcome to Broad Street Health Centre

Appointments

Thank you for registering with us! We are committed to delivering high-quality, patient-focused care that supports your health and wellbeing.

This leaflet gives a brief overview of how to access our services, book appointments, and make the most of your healthcare with us.

Opening hours

Mon - Fri: 8:00 AM - 6:30 PM
Sat, Sun: Closed
Bank Holidays: Closed
Enhanced access
Mon - Fri: 6:30 PM - 8:00 PM
Alternative Saturdays: 8:00 AM - 2:00 PM

Thank you

We hope this leaflet is helpful. If you have further questions or any special needs, please speak to our Reception Team – we're here to help!

Appointments must be booked in advance via:

- Phone: 0118 902 8300
- NHS App
- In person at reception

We offer:

- Face-to-face consultations
- Telephone appointments

Please inform us if you have more than one concern, as a longer appointment may be required.

Don't forget to cancel if you no longer need your appointment.

Care Navigation

Our trained Patient Advisors will ask brief questions to guide you to the right clinician, such as:

- GP
- Paramedic
- Practice Nurse
- Clinical Pharmacist

Our Services



Carers

Are you a carer, or are you being cared for? Let the Practice know – we're here to support you.



Interpreter Services

If English is not your first language, let us know when booking. We'll arrange a longer appointment and an interpreter if needed.



Chaperones

All patients are entitled to a chaperone during any consultation. Please request one when booking.



Online Services

Register via the NHS App or by visiting reception with photo ID.